



Click-2-Dial Benefits

- Improves Efficiency
- Lowers Costs
- Compatible with all Programs
- Added Convenience
- Eliminates Dialing Errors

Click-2-Dial in Action...

- Great for busy executives who don't have time to record and dial numbers. Instead they search their email, highlight, and press the hot key.

- Powerful in an outbound call center environment. The automation greatly reduces idle time between calls.

- Use in conjunction with disposition codes to create a remarkably efficient customer service experience.

- These purposes are but a few examples of how this product can benefit you. Contact DATEL today to learn how Click-2-Dial can revolutionize the way your company does business!

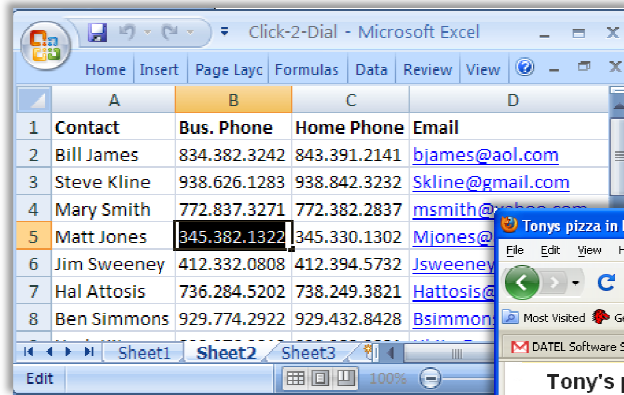
Introducing Click-2-Dial!

The Click-2-Dial solution is a simple and affordable way to simplify the outbound dialing process. Click-2-Dial allows agents to highlight numbers in any program and press a hot key to automatically dial that number from the agent's phone. This feature greatly extends the functionality of the Call SWEET! Live platform.

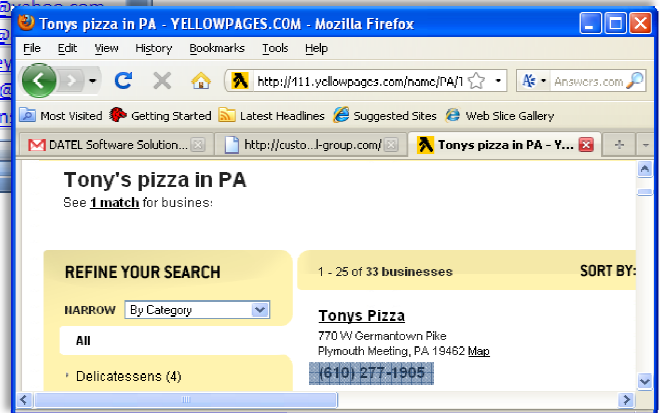
- Click-2-Dial functionality is compatible with web browsers, email platforms, spreadsheets, databases, text documents, etc.
- Agents can define their own hot key according to their own preference

User-Friendly Platform

Highlight a number from an application such as the white pages online, or an Excel document. Press the Hot Key, and the agent's phone will automatically initiate the call.



Excel Spreadsheets



Web Browsers

The Added Value of Click-2-Dial

Faster, more accurate dialing helps agents make more calls, and the increased efficiency will result in more productive agents. Costs can be reduced by eliminating the possibility of an agent accidentally dialing the wrong number. Click-2-Dial spares costs and increases output all at the same time.